**Office for Students with Disabilities**

**Faculty Satisfaction Survey**

**Fall 2012 – Boca Raton Campus 111 Responses**

**Faculty Overall Satisfaction**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree /Agree | Disagree | Strongly Disagree | Rated OSD Disagree/Strongly Disagree |
| Overall Satisfaction of OSD | **65** | **34** | **99/107=93%** | **6** | **2** | **8/107 = 7%** |

**Testing accommodations**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Professor had students needing testing accommodations in their class(es) | Yes | | No | | Total |
| **#** | **%** | **#** | **%** |  |
| **89** | **92%** | **8** | **8%** | **97** |

|  |  |  |
| --- | --- | --- |
| The professor provided the required testing accommodations themselves | # | % |
|  | **24** | **27%** |
| Exam administration provided by Professor | **#** | **%** |
| Very Effective | **15** | **65%** |
| Somewhat Effective | **7** | **31%** |
| Not effective at all | **1** | **4%** |

|  |  |  |
| --- | --- | --- |
| # of professors that had testing accommodations provided by OSD | # | % |
|  | **65** | **73%** |
| Exam administration provided by OSD | **#** | **%** |
| Very Effective | **49** | **78%** |
| Somewhat Effective | **13** | **21%** |
| Not effective at all | **1** | **1%** |

**Notetaking**

|  |  |  |  |
| --- | --- | --- | --- |
| Professor had students needing Notetaking Assistance in their class(es) | Yes | No | Total |
| **# of Students** | **40** | **57** | **97** |
| **% of Students** | **41%** | **59%** |  |

|  |  |  |  |
| --- | --- | --- | --- |
| Script Provided to Professor to find a Notetaker | Very Effective | Somewhat Effective | Not Effective |
|  | **63%** | **34%** | **3%** |

**Customer Service**

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Question | Strongly Agree | Agree | Rated OSD Strongly Agree/Agree | Disagree | Strongly Disagree | Rated OSD Disagree/Strongly Disagree |
| **Professional Manner of staff** | **72** | **24** | **96/101 =95%** | **4** | **1** | **5/101 = 5%** |
| **Greeted warmly** | **65** | **21** | **86/88 = 98%** | **1** | **1** | **86/88 = 2%** |
| **Phone Etiquette** | **70** | **23** | **93/94 = 99%** | **1** | **0** | **1/94 = 1%** |
| **Email** | **63** | **23** | **86/91 =95%** | **3** | **2** | **5/91 = 5%** |

**Letters of Notification**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| How was LON given to professor | During office hours | | Before class | After class | Other |
| **# of Professors that received LON** | **18** | **71** | | **50** | **11** |

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| Letters of Notification | Strongly Agree | Agree | Rated LON Strongly Agree/Agree | Disagree | Strongly Disagree | Rated LON Disagree/Strongly Disagree |
| **LON clearly outlines students needs** | **55** | **43** | **98/101 =97%** | **3** | **0** | **3/101 = 3%** |
| **LON helped you understand the students accommodations** | **55** | **44** | **99/104 = 95%** | **5** | **0** | **5/104 = 5%** |